

# Customer Presentation Guide

## What you can do to reduce carbon emissions:

- ✓ Don't use inner bags/ wallets for single credit cash deposits.
- ✓ If depositing multi credit cash deposits, try to not use plastic inner bags/ wallets for each deposit where elastic bands or paper alternatives could be used instead to attach the deposit to the credit slip.
- ✓ Deposit any loose multi denomination coin less than full bag values into one sachet – *not only can this save a lot of unnecessary plastic, it's also easier for us to process your coins when presented all mixed together rather than in lots of individual sachets.*
- ✓ Secure bundles of notes with paper note bands or loose elastic bands only, do not use PBNE's/ Plastic Note Wrappers.
- ✓ Keep notes straight and flat in deposits, please don't roll or fold them – *rolled and folded notes often need to be run through our machines several times to straighten them and some folded notes are unable to re-enter circulation due to damage, so keeping them flat can help keep emissions down.*

## What good looks like:



## What bad looks like:

